Microsoft
Services Agreement

Change ID · fd6c3793-7c01-4dce-b514-a17a504e53ef

SCREENING DATE	JURISDICTION	RISK SCREENING	SCORE TRACE
2026-08-06 03:50:10.988Z	Global	Medium · 6/10	Baseline

This packet records PolicyWatcher evidence and AI-assisted screening for one public change. It is not legal advice, a compliance verdict, a certification, or proof that the external source remains unchanged.

01 Source Confidence

SANITIZED PUBLIC VIEW

PUBLICATION GATE	published
RETRIEVAL STATE	verified-retrieval
LATEST RETRIEVAL	2026-11-04 18:41:41.408Z
SANITIZED CHANNEL	direct
DATA STATUS	Available

PREVIOUS SNAPSHOT · V1

f5f9771fb52f68677e68c08d729e4b16c8834f9221ba0de128ab1b4583eb3f09

2026-07-06 07:20:24.748Z

CURRENT SNAPSHOT · V2

d48f6898d876883fe3ccd1d259c8afada7a329cf4824b73afc4a4f785929cd24

2026-08-06 03:50:10.980Z

Source confidence describes recorded retrieval and publication state. It does not rate the provider policy or certify source authenticity.

02 Explainability

SOURCE-ANCHORED TRACE

This policy update introduces no changes; existing terms grant Microsoft broad content usage rights and mention autonomous AI decisions without transparency.

REASON 1 — 0 SCORE CONTRIBUTION

Broad license for user content, including for service improvement.

Related KPI: AI training opt-out · Snapshot side: old

Verified exact source passage: “you grant to Microsoft a worldwide and royalty-free intellectual property license to use Your Content, for example, to make copies of, retain, transmit, reformat, display, and distribute via communication tools Your Content on the Services.”

REASON 2 — 0 SCORE CONTRIBUTION

AI services make autonomous decisions with opaque processes.

Related KPI: Automated decisions · Snapshot side: old

Verified exact source passage: “AI services that make decisions, or take actions, autonomously or with varying levels of human intervention”

REASON 3 — 0 SCORE CONTRIBUTION

Data export can be restricted if it compromises security or IP.

Related KPI: Right to deletion · Snapshot side: old

Verified exact source passage: “Microsoft reserves the right to restrict the export of data that may compromise the security of the services or Microsoft's intellectual property.”

03 Governance Relevance

ADVISORY MAPPING

EU AI Act

MAPPED EVIDENCE

Official Journal text, 2024

Which recorded policy statements may be relevant to transparency, automated decisions, data use and human oversight review?

AI training opt-out: Not Available · Algorithmic transparency: Opaque · Automated decisions: Opaque · AI bias and fairness: Absent

Framework source

ISO/IEC 42001

MAPPED EVIDENCE

ISO/IEC 42001:2023 overview

Which recorded policy statements may inform an AI management-system review of transparency, risk oversight and independent assurance?

Algorithmic transparency: Opaque · AI bias and fairness: Absent · Independent audit: Absent · Regulatory compliance: Partial

Framework source

NIST AI RMF

MAPPED EVIDENCE

AI RMF 1.0; NIST revision in progress, checked 2026-07-29

Which recorded policy statements may support Govern, Map, Measure or Manage review questions?

Algorithmic transparency: Opaque · Automated decisions: Opaque · AI bias and fairness: Absent · Content moderation: Opaque

Framework source

OECD AI Principles

MAPPED EVIDENCE

OECD AI Principles, updated 2024

Which recorded policy statements may be relevant to transparency, fairness, accountability and user agency review?

Consent mechanism: Implicit · Algorithmic transparency: Opaque · AI bias and fairness: Absent · Independent audit: Absent

Framework source

Mappings identify review relevance between recorded PolicyWatcher KPI fields and framework topics. They are not legal interpretations, conformity assessments, certifications or compliance verdicts.

04 Report Output

HUMAN REVIEW

QUESTIONS BEFORE REUSE

01 Does the original Services Agreement source still match the recorded public snapshot version 2?

02 Do the cited source passages support each displayed reason, KPI value and regional note?

03 Which advisory framework topics require specialist legal, risk or governance review for this use case?

04 Has a later public change superseded this packet before it is reused in a decision or publication?

RELATED RECORDS

Original public change

Confidence methodology

Provider policy source

PACKET CONTENT DIGEST · SHA-256

487c67f16507bf76f020f4f6bc31c7db532fecf659fcea893bc9d614a0263ba3

Score reasons and deltaScore values are stored AI-assisted screening outputs. Verified anchors confirm only that the quoted passage occurs in the named snapshot; they do not prove the interpretation.

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