Microsoft
Services Agreement

Change ID · 9f75ba9c-8996-4a19-a3e4-9538af4d5884

SCREENING DATE	JURISDICTION	RISK SCREENING	SCORE TRACE
2026-10-01 19:52:18.570Z	Global	High · 7/10	+1 points

This packet records PolicyWatcher evidence and AI-assisted screening for one public change. It is not legal advice, a compliance verdict, a certification, or proof that the external source remains unchanged.

01 Source Confidence

SANITIZED PUBLIC VIEW

PUBLICATION GATE	published
RETRIEVAL STATE	verified-retrieval
LATEST RETRIEVAL	2026-11-19 02:43:15.062Z
SANITIZED CHANNEL	direct
DATA STATUS	Available

PREVIOUS SNAPSHOT · V2

d48f6898d876883fe3ccd1d259c8afada7a329cf4824b73afc4a4f785929cd24

2026-08-06 03:50:10.980Z

CURRENT SNAPSHOT · V3

47f9638143e130a9ce7831eb4b87c6c67e7a8cf5cd52fd10f2897e864eeb70f8

2026-10-01 19:52:18.560Z

Source confidence describes recorded retrieval and publication state. It does not rate the provider policy or certify source authenticity.

02 Explainability

SOURCE-ANCHORED TRACE

Microsoft's updated Services Agreement now covers more products and services by reference, broadening its reach and potentially reducing user clarity.

REASON 1 — +1 SCORE CONTRIBUTION

Expanded scope of services covered by the agreement, including those not explicitly listed.

Related KPI: Regulatory compliance · Snapshot side: new

Verified exact source passage: “and any other Microsoft consumer products, websites and services that reference these Terms”

REASON 2 — +1 SCORE CONTRIBUTION

Reduced clarity for users on which specific services are governed by these terms.

Related KPI: Consent mechanism · Snapshot side: new

Verified exact source passage: “and any other Microsoft consumer products, websites and services that reference these Terms”

REASON 3 — 0 SCORE CONTRIBUTION

Minor formatting change in a URL for moderation and enforcement policies.

Related KPI: Algorithmic transparency · Snapshot side: old

Verified exact source passage: “aka.ms/trustandsafety”

03 Governance Relevance

ADVISORY MAPPING

EU AI Act

MAPPED EVIDENCE

Official Journal text, 2024

Which recorded policy statements may be relevant to transparency, automated decisions, data use and human oversight review?

AI training opt-out: Not Available · Algorithmic transparency: Opaque · Automated decisions: Opaque · AI bias and fairness: Absent

Framework source

ISO/IEC 42001

MAPPED EVIDENCE

ISO/IEC 42001:2023 overview

Which recorded policy statements may inform an AI management-system review of transparency, risk oversight and independent assurance?

Algorithmic transparency: Opaque · AI bias and fairness: Absent · Independent audit: Absent · Regulatory compliance: Partial

Framework source

NIST AI RMF

MAPPED EVIDENCE

AI RMF 1.0; NIST revision in progress, checked 2026-07-29

Which recorded policy statements may support Govern, Map, Measure or Manage review questions?

Algorithmic transparency: Opaque · Automated decisions: Opaque · AI bias and fairness: Absent · Content moderation: Partial

Framework source

OECD AI Principles

MAPPED EVIDENCE

OECD AI Principles, updated 2024

Which recorded policy statements may be relevant to transparency, fairness, accountability and user agency review?

Consent mechanism: Implicit · Algorithmic transparency: Opaque · AI bias and fairness: Absent · Independent audit: Absent

Framework source

Mappings identify review relevance between recorded PolicyWatcher KPI fields and framework topics. They are not legal interpretations, conformity assessments, certifications or compliance verdicts.

04 Report Output

HUMAN REVIEW

QUESTIONS BEFORE REUSE

01 Does the original Services Agreement source still match the recorded public snapshot version 3?

02 Do the cited source passages support each displayed reason, KPI value and regional note?

03 Which advisory framework topics require specialist legal, risk or governance review for this use case?

04 Has a later public change superseded this packet before it is reused in a decision or publication?

RELATED RECORDS

Original public change

Confidence methodology

Provider policy source

PACKET CONTENT DIGEST · SHA-256

e07113700bad030230ceb59f43ac779047f364245b0a47f68fb0e4b0707abd40

Score reasons and deltaScore values are stored AI-assisted screening outputs. Verified anchors confirm only that the quoted passage occurs in the named snapshot; they do not prove the interpretation.

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